

## Hit the submit button, but nothing happened

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### **Keywords**

submit, button, paper

### **Symptom (public)**

I went to the web site, selected the file, and hit the submit button, but nothing is happening. I've tried it a couple of times.

### **Problem (public)**

### **Solution (public)**

Perhaps your firewall and/or browser are blocking the file upload. In such cases, I'd usually suggest either trying a different browser, or trying another network (if you are working behind a firewall).

Given the size of the file, perhaps your browser was trying to do the upload, and you didn't give it enough time...

If you are using Safari on a MAC, please try Firefox. Safari has a longstanding bug on file uploads which sometimes prevents the file uploads.